

ORCA® 5 YEARS CONTRACTUAL GUARANTEE

In addition to the legal guarantee, the airtightness of our ORCA®820/828/866/859-fabrics is guaranteed for a duration of 5 years from their manufacturing date **.

This guarantee covers the normal use of our products and may only be called into play in cases where:

1. Our fabrics have been stored and used in normal conditions of conservation and protection (i. e. between 15°C and 25°C, stored flat in their original packing).
2. The material has not been subject to mechanical or chemical attack, which is likely to compromise its life expectancy or surface condition.
3. The material has been maintained according to our cleaning instructions (see: www.orca.eu/wp-content/uploads/2016/12/FICHES_ENTRETIEN_GB-1.pdf).

In all instances esthetical defects (stains, scratches, moulds...) don't affect performances or durability of our fabrics. They are excluded from this guarantee.

Eventual claims must be sent with full information concerning the traceability of the product (exact name, batch number, roll number, registration plate of the boat). In all instances, our contractual guarantee is limited to the replacement of the defective material.

- * ORCA® is a Pennel & Flipo SA registered trade mark.
- ** given by the batch number mentioned on labels of the rolls or on the quality control sheet.